



## SERVICE HOTLINE

Johannesburg  
Stock Exchange

Tel: +27 11 520 7000

[www.jse.co.za](http://www.jse.co.za)

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### **UPDATE ON PROBLEMS WITH ALL AFRICA INDICES END OF DAY DATA PRODUCTS ON FRIDAY 11 MARCH 2016**

Due to a technical problem on the morning of Friday, 10 March 2016, the production of the All Africa Indices file AI.Zip was unfortunately delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

#### **Market / Service:**

JSE All Africa Indices Data Service

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### **Issued By:**

Tshepo Modise  
Market Data